



To our valued and supportive customers,

With health and safety being the number 1 priority on our minds at this time for our community – staff, customers and families, we are taking extra measures by implementing some positive changes and a new service offering.

1. We will now be offering to pick up & drop off your vehicle if requested or needed in the local area. (confirmed when booking)
2. All vehicles will have common touch points cleaned. i.e. steering wheel, door handles, gear selector, hand brake lever.
3. Staff will fulfil all paperwork needed which is normally required by you, our customer.
4. We also expect payments to be made by non-contact payment options such as online, banking apps or credit card via phone.
5. We have increased the frequency of cleaning all surfaces especially our front reception, showroom and counter.
6. Services, repairs and parts can be booked through our website, calling, emailing, Facebook, messaging or even sending a SMS.
7. All staff have increased their working hygiene by increased washing of hands and wearing of gloves. It is normal for most technicians to clean their hands up to 20 times per day under normal circumstances.

We are constantly looking at ways to improve our customers experience, even in these trying times. I thank you for your patience and support throughout these many years but especially in these trying times, I hope we can help each other stay safe.

In regard to our parts department and parts for servicing your vehicle, we have our very own warehouse with over 10 000 parts and filters. Our suppliers are also multinational with large warehouses all around Australia with large amounts of stock at this present time. Any part that is not available will be sourced using the quickest supplier and method possible.

Do not hesitate to call my dedicated team on 4933 3766 or even myself on 0429 329 518.

We hope you and your family continue to stay safe and well especially at this time.

Kind regards,

Ben Robinson